

New to MHP/CSHCS

Dear Parent(s):

Welcome to Children's Special Health Care Services (CSHCS)!

Your child will be receiving their medical care, treatment and coordination through the <<<Name of MHP>>> Medicaid Health Plan (MHP). You will be contacted by <<<Name of MHP>>> and receive a member card and information in addition to your mihealth (green) card.

Please call the MHP's Member Services Department when you have questions or need help getting medical care. The number is on the health plan ID card. Ask about:

- Medical Care and Treatment
- Equipment and Supplies
- Medications
- Transportation
- Primary insurance or address/phone changes

The <<<County Name>>> CSHCS is an added benefit and is available to share local resources and activities with you and your family.

In <<<County Name>>>, some of the resources and activities you may be interested in include:

- Assessing resources your family may need
- Parent Support Group for Families with a member with Special Needs
- Emails about community events and information
- Children with Special Needs Fund (to apply for help with wheelchair ramps, van lifts, etc)
- Early On <<<County Name>>>
- <<<County Name>>> Health Department Programs (i.e. WIC, Immunizations, Maternal Infant Health Program)
- Transition information for individuals turning 18 or 21(i.e. Guardianship, Adult Home Health Services)

Your local CSHCS office is at the <<<County Name>>> Health Department at <<<Address>>>. The CSHCS staff consists of Representatives; <<<Representative Names>>>, and RNs; <<<RN Names>>> and <<<Coordinator Name>>>. Office hours are from 8:00am to 5:00pm, Monday through Friday. Our main phone number is <<<() - >>>. We do have voicemail.

We look forward to serving you and your family, along and in coordination with your MHP. Additional information regarding CSHCS can be found through:

- The Family Center for Children and Youth with Special Health Care Needs: A parent-directed section of CSHCS that provides health resources information and emotional support to Michigan families of children with special needs. Contact the Family Center by calling the Family Phone Line at 1-800-359-3722.
- State of Michigan: www.michigan.gov/cshcs
- CSHCS Training Module: <http://training.mihealth.org>

Sincerely,

<<<County Name>>> Health Department Children's Special Health Care Team